CHAU HOANG

Multidisciplinary Designer

ABOUT ME

A designer and facilitator seeking and exploring ways to imagine, design and participate in building just futures. Passionate about the intersectionality of climate and social justice and the power of collective imagination in social change.

SKILLS

Design thinking		Innovation process
System thinking		Future thinking
Research Analysis		
Facilitation Collaboration		
Communication Leadership		

EDUCATION

2015 - 2019

Bachelor's Degree in Tourism & Hospitality Management

Saimaa University of Applied Sciences, Finland

2018

Exchange Program in International Tourism

Harz University of Applied Sciences, Germany

CONTACT

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EXPERIENCE

August, 2023 - Present

rêu collective - Co-Founder

A youth collective amplifying marginalised voices on climate change

- Conducted research on climate anxiety in Vietnamese youths
- Designed a nature inspiring and playful brand identity
- Managing an ongoing project to amplify Vietnamese youth's voices through sense-making and imagining workshop series

May - June, 2023

Combating Illegal Wildlife Trade Training & Internship -WildAct, Vietnam

A local NGO focusing on wildlife conservation

- Participated in a 2-week training on wildlife conservation and prevention of illegal wildlife hunting in Vietnam
- Designed and facilitated online workshop activities for local teenagers to explore the future of migratory birds in Vietnam
- Conducted research and analysis on illegal wildlife trade activities on social media

May, 2022 - November, 2022

UX Designer - frog, Finland

A global creative consultancy

- Advocated and empowered colleagues to infuse sustainable design practices and methods into projects.
- Audited and assessed current UI and proposed UX directions and a new accessible and consistent design system for a global payment service company.
- Evaluated user experience of a peer-to-peer marketplace application for used phones and provided strategic recommendations and directions for fixing critical issues.

September, 2019 - April, 2022

UX/UI Designer - Dream Broker, Finland

A SAAS company providing video communication solutions.

- Led the R&D design team in the end-to-end design process to create a simple, consistent and accessible video-on-demand platform and live video solutions.
- Collaborated with multiple stakeholders and functions to drive user-centered design in the product development processes.
- Built a streamlined design process and strengthened the design community with a cross-function design team.

VOLUNTEER

Program Development (Innovation Process) - Viet Nam Youth Parliament Communication Professional Support - WildAct, Vietnam